March 30, 2020

Additional Personal Protective Equipment (PPE) Guidance: Case Examples for Usage

NOTE: This document does not apply to workers at healthcare facilities or intermediate care facilities, or to first responders. Please refer to your facility/organization’s policies or to the DC Health guidance specific to your position at coronavirus.dc.gov.

I. Outreach, caseworkers, and other direct service workers working directly with individuals with suspected or confirmed COVID-19 (NOTE: Including this category should mass sheltering be implemented, and such individuals have interaction with COVID-19 patients)
   - Non-essential services should be rescheduled.
   - All PPE, except respirators, should be available to the extent possible.
     - If your typical job description requires use of a respirator for non-COVID-19 purposes, then continue to follow your normal procedures.
   - PPE should be used and prioritized, as described in the Conservation of PPE guidance issued on March 26.

II. Outreach, caseworkers, and other direct service workers performing normal job functions that may include client contact
   - If your typical job description requires use of PPE for non-COVID-19 purposes, then continue to follow your normal procedures.

III. Routine public-facing service providers (in-person service counters; intake and counseling services)
   - PPE is not needed.

IV. Office workers (Teleworking and Non-Teleworking)
   - PPE is not needed.